

Attachment 3 – All Unauthorized Bypasses

City or Town	Type of Bypass	Location of Bypass	Cause of Bypass	Blockage of Sewer Line due to	Exact Location of By-Pass	Date and Time bypass was discovered	Date and time bypass was stopped	Date and Time bypass was reported	How bypass was discovered	Quantity / Volume of Bypass	How quantity/volume was determined	Date of last inspection (if equipment failure)	Receiving waters (if applicable)	Steps to minimize volume and duration of bypass	Steps taken to prevent recurrence of bypass	Bypass area cleaned of debris?	Method used	Date of last blockage / backup
Hamden	Raw sewage	Basement	Blockage	Grease	169 Auger Road	1/2/2010 14:35	1/2/2010 15:10	1/21/2010 0:00	Resident called in	500	Field estimate			Jet sanitary sewer	Pm jetting of sanitary sewer lines	Yes	Serv-Pro	
New Haven	Raw sewage	Basement	Blockage	Grit and debris	414 Chapel Street	1/19/2010 11:30	1/19/2010 12:45	1/22/2010 15:27	Property owner called in	500	Estimated			Jet sanitary sewer line to relieve blockage	Line will be monitored for possible illegal dumping of debris into manhole	Yes	Serv-Pro	12/28/2009
New Haven	Raw sewage	Basement	Blockage	Roots	35 Colony Rd	1/25/2010 16:40	1/25/2010 17:00	1/28/2010 11:53	Property owner called in	1,000	Estimate			Jet sanitary sewer line	PM jetting of sanitary sewer line	Yes	Serv-Pro	
New Haven	Raw sewage	Basement	Blockage	Grease	266 Weybossett Street	1/26/2010 19:20	1/26/2010 20:45	1/28/2010 11:52	Homeowner called in	50	Estimated			Jet sanitary sewer line to relieve blockage	PM jetting of sanitary sewer lines	No	Homeowner cleaned	
New Haven	Raw sewage	Manhole	Blockage	Roots	54 Hill Top Rd	1/31/2010 12:45	1/31/2010 13:50	2/2/2010 16:47	Homeowner called in	10	Estimated			Jet sanitary sewer line to relieve blockage	PM jetting of sanitary sewer lines	Yes	Crew rinsed and vacced area around manhole	
Hamden	Raw sewage	Basement	Blockage	Grease	54 Grandview Ave.	3/6/2010 19:54	3/6/2010 20:20	3/10/2010 9:34	Resident called it in	50	Homeowner estimated			Jet sanitary sewer	Continue PM Jetting of sanitary sewer lines	Yes	ServPro called to extract and sanitize	
Hamden	Raw Sewage		Pump around for replacement		3/9-3/10: Orange Street 3/12: Water Street 3/13: Center Street 3/12-3/13: New Hall Street	3/9/2010 0:00		3/5/2009 14:30	planned	50,000	estimated							
East Haven	Raw Sewage	Manhole	Blockage	Grease	50 Vista Drive	3/11/2010 10:40	3/11/2010 11:15	3/12/2010 12:53	Homeowner called in	100	Estimated by field crew			Jetted line to relieve blockage	Continue PM jetting of sanitary sewer lines	Yes	Rinsed down road areas and vacced up water	
New Haven	Raw sewage	Manhole	Weather/rain		1418 State Street	3/23/2010 11:50	3/23/2010 16:40	3/23/2010 12:46	Resident	500	Estimated			Jet sanitary sewer line	PM jetting of sanitary sewer line	Yes	Rinsed down road area	
New Haven	Raw sewage	Manhole/lateral	Weather/heavy rain		1435 State Street	3/29/2010 17:15		3/29/2010 17:49	GNHWPCA employee called it in					Jetted sanitary sewer line	PM jetted sanitary sewer line	No		
New Haven		Manhole	Surcharged Sewer		Stevenson Street	3/30/2010 0:00	3/30/2010 0:00	3/31/2010 8:50	RWA	100	Visual estimate		Marsh	Heavy Rains	Heavy Rains	No		
East Haven	Raw sewage	Manhole/lateral	Weather/heavy rain		Siphon vault in rear of 109 Estelle Road	3/30/2010 0:00		3/30/2010 17:16	Resident called in				Farm River	Jetted sanitary sewer line	PM jetting of sanitary sewer line	No	Area will be checked when rain subsides	
Hamden	Raw sewage	Manhole/house/basement	Weather/heavy rain		238 Lane Street	3/30/2010 0:00	3/30/2010 0:00	3/30/2010 17:16	Resident called in	750	Estimate			Wait for flow to subside	PM jetting of sanitary sewer line	Yes	Homeowner cleaned	
Hamden	Raw sewage	Manhole/house/basement	Weather/heavy rain		64 Blue Hill Ave	3/30/2010 0:00	3/30/2010 0:00	3/30/2010 17:16	Resident called in	100	Estimated			Jetted sanitary sewer line	PM jetting of sanitary sewer line	No	Property owner will clean	

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Hamden	Raw sewage	Manhole/house/basement	Weather/heavy rain		12 Nobel Court	3/30/2010 0:00	3/30/2010 0:00	3/30/2010 17:16	Resident called in	20	Estimate			Jetted sanitary sewer line	PM jetting of sanitary sewer line	No	Property owner will clean	
Hamden	Raw sewage	Manhole/lateral	Weather/heavy rain		2951 State Street	3/30/2010 0:00	3/31/2010 0:00	3/30/2010 17:16	Resident called in					Wait for flow to subside	PM jetting of sanitary sewer line	No		
Hamden	Raw sewage	Manhole/Lateral	Weather/heavy rain		Intersection at Church Hill Road and Ridgewood Road	3/30/2010 0:00	3/31/2010 0:00	3/30/2010 17:16	Resident called in					Wait for flow to subside	PM jetting of sewer line	No		
Hamden	Raw sewage	Manhole/lateral	Weather/heavy rain		Intersection of State Street and Foote Road	3/30/2010 0:00	3/31/2010 0:00	3/30/2010 17:16	Resident called in					Wait for flow to subside	PM jetting of sanitary sewer line	No		
New Haven	Raw sewage	Manhole House/basement	Weather/heavy rain		508 Blake Street	3/30/2010 0:00	3/30/2010 0:00	3/30/2010 17:16	resident	100	Estimate			Jetted sanitary sewer line	PM jetting of sanitary sewer line	No	Property owner will clean	
Hamden	Raw sewage	Manhole/house/basement	Weather/heavy rain		1980 Whitney Ave	3/30/2010 19:10	3/30/2010 0:00	3/30/2010 20:22	Resident called in	50	Estimated			Wait for flow to subside	PM jetting of sanitary sewer line	Yes	Homeowner cleaned	
Hamden	Raw sewage	Manhole/house/basement	Blockage	Grease	159 Oberline Road	4/2/2010 8:50	4/2/2010 9:20	4/2/2010 9:59	Resident called in	50	Estimated			Jet sanitary sewer line	PM jetting of sanitary sewer line	Yes	Serv-Pro	
New Haven	Raw sewage	Manhole/house/basement	Blockage	Possible break in line	236 Concord Street	4/14/2010 19:25	4/14/2010 20:30	4/14/2010 20:54	Resident called in	300	estimated			Jetted sanitary sewer line	Investigate line to determine if compromised	No	Serv-Pro	
New Haven	Raw sewage	Manhole/house/basement	Blockage	Grease	338 Orange Street	4/16/2010 14:00	4/16/2010 14:45	4/19/2010 8:42	Building owner called in	500	estimated			Jetted sanitary sewer line	PM Jetting of sanitary sewer line	Yes	Serv-Pro	
Hamden	Raw sewage	Manhole	Blockage	Grease	Wooded area behind 80 Skiff Street	4/19/2010 10:15	4/19/2010 11:00	4/19/2010 11:57	Local health dept called in	5,000	Estimated			Jetted sanitary sewer line	PM jetting of sanitary sewer line	Yes	Vac truck to remove standing water - applied lime	
East Haven	Raw sewage	Manhole	Blockage	Grease	Intersection of Route 80 and Dell Road	4/28/2010 14:15	4/28/2010 15:00	4/28/2010 15:15	Motorist called in	100	Visual estimate			Jet sanitary sewer line	PM jetting of sanitary sewer line	Yes	Rinse down road area	
East Haven	Raw sewage	Manhole	Blockage	Grease	470 Main Street	4/28/2010 17:10	4/28/2010 17:55	4/28/2010 18:59	Resident called in	20	Estimated			Jetted sanitary sewer line	PM jetting of sanitary sewer line	Yes	Lime applied to area	
New Haven	Raw sewage	Manhole/house/basement	Blockage	Grease	63 Carmel Street	4/28/2010 17:20	4/28/2010 18:00	4/28/2010 18:59	Resident called in	100	Homeowner estimated			Jetted sanitary sewer line	PM jetting of sanitary sewer line	Yes	Serv-Pro	
East Haven	Raw sewage	House/basement	Blockage	Grease	310 Main Street	5/5/2010 13:15	5/5/5010 14:00	5/5/5010 15:01	Resident called in	25	Estimate			Jetted sanitary sewer line	PM jetting of sanitary sewer line	Yes	Serv-Pro	
Hamden	Raw sewage	House/basement	Blockage	Grease	15 Jean Street	5/13/2010 10:45	5/13/2010 11:00	5/13/2010 15:56	Resident called in	50	Visual estimate			Jetted sanitary sewer line	PM jetting of sanitary sewer line	Yes	Serv-Pro	
East Haven	raw sewage	manhole	Blockage	Grease	991 Foxon Rd	5/15/2010 13:00	5/15/2010 14:10	5/18/2010 10:34	Police dept called in	50	estimated by crew			jetted sanitary sewer lines	PM jetting of sanitary sewer lines	yes	wash down area around manhole	

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Hamden	Raw sewage/sludge spill		Mechanical equipment failure	Grease	Wnchester Ave, near Lanyard Street	5/20/2010 11:30	5/20/2010 11:40	5/24/2010 0:00	Truck operator was on site	1,000	visual estimate	12/1/2009		put cap back on truck to cover up discharge	schedule install of knife valve ahead of pneumatic valve in the event pneumatic valve fails again	yes	rinsed down road and vacted up area	
Hamden	Raw sewage	Basement	Blockage	Roots	88 Longmeadow Ave	5/23/2010 21:15	5/23/2010 21:50		Resident called in	10	visual estimate by field crew			jetted sanitary sewer line	PM jetting of sewer line	Yes	Serv-Pro called to extract and sanitize	8/23/2007
New Haven	Raw sewage	Lateral/excavation site	Broken lateral		475 Quinnipiac Ave	5/26/2010 12:00	5/26/2010 13:00	5/26/2010 14:10	During excavation	100	Estimated			Confined to excavation site	Repair broken lateral	Yes	Drained back inter sewer main	
East Haven	Raw sewage	Manhole/house/basement	Blockage	Grease	37 Kirkham Ave	5/31/2010 14:55	5/31/2010 15:30	5/31/2010 14:55	Homeowner called in	30	Estimated			Jetted sanitary sewer line	PM jetting of sanitary sewer line	yes	Serv-Pro	
New Haven	F.O.G.	Treatment Plant	Mechanical Equipment failure		North side of admin/FOG offload building	6/15/2010 12:59	6/15/2010 13:00	6/15/2010 13:15	Truck drive ha hose fail and disconnected from truck, closed valve then notified Synagro personnel	125	measurement			Valve was shut immediately, spill was contained with speed - dri and driver started vacuuming up spill	suggested to transporter to include hoses on pre-trip inspections	Yes	Vactor truck	
East Haven	Raw Sewage	Manhole	Blockage	Grease	681 Silversands Road	6/18/2010 9:00	6/18/2010 10:00	6/18/2010 11:00	Motorist called in	100	Estimated			Jetted sanitary sewer lines	pm jetting of sanitary sewer lines	Yes	Washed road area around manhole	
Hamden	Raw sewage	basement	Blockage	Grease	39 Thompson St	7/7/2010 23:50	7/8/2010 12:40	7/9/2010 9:31	Resident called in	50	Visual estimate			Jetted sanitary sewer lines	PM jetting of sanitary sewer lines	Yes	Serv-Pro called to extract and sanitize	
East Haven	Raw sewage	Manhole	Blockage	Grease	Intersection of Greene St and Foxon Rd	7/11/2010 18:45	7/11/2010 19:30	7/13/2010 9:52	Local police department called it in	50	estimate		catch basin	relieve blockage in line	PM jetting of sanitary sewer lines	Yes	washed road area around manhole and cleaned catch basin	
East Haven	Raw sewage	Manhole	Blockage	Grease/Rags	140 Mil St., Building 4	7/16/2010 10:30	7/16/2010 10:55	7/19/2010 10:23	Resident called in	50	estimate			Relieve blockage in line	PM jetting of sanitary sewer lines	Yes	washed road areas around manhole and cleaned catch basin	
East Haven	Raw sewage	Basement	Blockage	Grease	4 Francis street	7/28/2010 19:30	7/28/2010 20:15	7/29/2010 15:24	resident called in	50	estimate by crew			relieve blockage in line	PM jetting of sanitary sewer lines	Yes	Serv-Pro called to extract and sanitize	
New Haven	Raw sewage	Main	Mechanical equipment failure		624-644 Quinnipiac Ave	8/19/2010 12:00	8/19/2010 12:30	8/20/2010 11:10	construction excavation	25	contained in small pit		Quinnipiac river	vac truck and repair	repair	yes	Vactor	
Hamden	Raw sewage	Basement	Blockage	Roots	15 North Sheffield Street	8/26/2010 17:55	8/26/2010 18:22	8/30/2010 16:11	Resident called in	500	Visual estimate by field crew			Jetted sanitary sewer line	PM jetting of sanitary sewer line	Yes	Serv-Pro called to extract and sanitize	
New Haven	Sludge Spill		Driver Error		Synagro liquid sludge offload	9/2/2010 14:30	9/2/2010 14:30	9/3/2010 11:06	Driver reported spill to Synagro Operator	20				Speedi-dri used to berm storm	Driver to be re-trained in offload SOP	Yes	Speedi-dri	

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														drains and clean up spill				
Hamden	Raw sewage	Basement	Blockage	Roots	61 Alling Street	9/17/2010 17:15	9/17/2010 17:50	9/21/2010 13:26	Resident called in	30	visual estimate			Jetted sanitary sewer lines	PM jetting of sanitary sewer lines	Yes	Serv-Pro called to extract and sanitize	
New Haven	Combined Sewage	Manhole	Rain		Intersection of Union Avenue and Meadow Street	10/1/2010 10:45	10/1/2010 11:30	10/4/2010 9:08	Motorist called in	1,500	Visual estimate			Wait for rain to subside to help draining	Continue long term separation project	Yes	Area on road rinsed down	
New Haven	Raw sewage	Basement	Rain		342 Munson Street	10/1/2010 11:55	10/1/2010 13:00	10/4/2010 9:07	Homeowner	25	Visual Estimate			Jet line to relieve blockage	Continue PM jetting of sewer lines	Yes	Serv-Pro called to extract and sanitize	
New Haven	Raw sewage	Basement	Rain		344 Munson Street	10/1/2010 11:55	10/1/2010 13:00	10/4/2010 9:08	Homeowner	750	20'*30'*2"*7.5			Jet line to relieve blockage	Continue PM cleaning of sewer lines	Yes	Serv_pro called to extract and sanitize	
New Haven	Raw sewage	Basement	Rain		219 County Street	10/1/2010 11:55	10/1/2010 13:00	10/4/2010 9:08	Homeowner	1,600	48'*27'*2"*7.5			Jet line to relieve blockage	Continue PM cleaning of sewer lines	Yes	Serv-Pro called to extract and sanitize	
Hamden	Raw sewage	Basement	Blockage	Grease	39 Highwood	10/5/2010 20:00	10/5/2010 20:30	10/7/2010 10:25	Resident called in	100	visual estimate			Jetted sanitary sewers	PM jetting of sanitary sewer lines	yes	Serv - Pro called to extract and sanitize	
East Haven	Raw sewage	Manhole	Blockage	Grease	370 Hemmingway Avenue	10/8/2010 11:20	10/8/2010 12:10	10/8/2010 14:49	Property manager called in	100	estimate by crew			Relieve blockage in line	PM jetting of sanitary sewer lines	Yes	Clean catch basin and rinse down effected area in parking lot	
New Haven	Septage	Lateral	Possible broken lateral		Street in front of 61 East Grand	10/11/2010 12:45		10/12/2010 14:56	DOT contractor reported	125	Estimate		Quinnipiac River	Property owner Notified	Contractors contacted to repair	Yes	Excavation	
New Haven	Raw sewage	Manhole	Blockage	Grease	54 East Ramsdell St	10/12/2010 12:50	10/12/2010 13:45	10/10/2010 8:30	Resident called in	200	estimated by crew		West River	Relieve blockage in line	PM jetting of sanitary sewer line	No		
New Haven	Raw sewage	Basement	Blockage	Grease	11 Valley Place North	11/5/2010 19:30	11/5/2010 20:00	11/9/2010 13:37	Homeowner called it in	62	Homeowner estimate			Jet sanitary sewer	PM jetting of Sanitary sewer	Yes	Pro klean	
Hamden	Raw sewage	Basement	Blockage	Grease	39 Thompson St	11/7/2010 22:50	11/7/2010 23:30	11/9/2010 13:53	Homeowner called in	20	Homeowner estimate			Jet Sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	7/7/2010
New Haven	Raw Sewage	Manhole	Blockage	Grease	Chamberlain St & Forbes Ave	11/8/2010 14:40	11/8/2011 15:00	11/9/2010 13:32	CH2MHill Employee called it in	50	Field estimate			Jet sanitary sewers	PM jetting of sanitary sewers	Yes	Crew washed down area. No solids material	
Hamden	Raw sewage	Basement	Blockage	Rags	25 Woodlawn St	11/12/2010 0:00	11/12/2010 0:00	11/12/2010 0:00	Resident called in	5,000	Field estimate by crew			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro Clean	
New Haven	Raw sewage	Manhole	Blockage	Grease	330 Eastern St.	11/13/2010 22:55	11/13/2010 23:40	11/17/2010 9:20	Resident/NHFD called it in as odor Comp.	50	Field estimate			Jet sanitary Sewer	PM jetting of sanitary sewer	Yes	Crew Vac'ed up standing water	
Hamden	Raw sewage	Manhole	Mechanical equipment failure		In front of 8 Pelham Ave. - Belongs to #4 Pelham	11/19/2010 20:35		11/24/2010 9:34	Resident called it in	100	Visual estimate			Property owner is having contractor repair shut off valve	Private Property	No		
East Haven	Raw sewage	Basement	Blockage	Rags/Shop Rags	4 Francis Street	11/21/2010 18:10	11/21/2010 18:45	11/24/2010 9:41	Homeowner called it in	25	Field estimate			Jet sanitary Sewer	PM jetting of sanitary sewer	Yes	Serv Pro	

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New Haven	Raw sewage	Manhole	Blockage	Rags	54 East Ramsdell St.	11/24/2010 9:20	11/24/2010 10:15	11/12/2010 13:08	Contractor called in	200	Estimate by crew			Relieve blockage in line	PM jetting of sanitary sewer line	Yes	Cleaned up rags	10/12/2010
New Haven	Aeration Basin Foam	Treatment plant	Weather		East Shore, Secondary building, Well # 3	12/2/2010 1:45	12/2/2010 1:45	12/2/2010 11:05	Secondary tour of area	30	Visual			Bypass of Foam had self corrected, no action was needed	Monitor pit level	Yes	Hand tools	
Hamden	Raw sewage	Manhole	Unknown		35 Deepwood Dr.	12/5/2010 11:40	12/5/2010 12:25	12/6/2010 16:34	Hamden police called it in	100	Field estimate by crew			Jet sanitarty sewer	PM jetting of sanitary sewer	No	Hamden public works sanded the road after the By-pass stopped	
East Haven	Raw sewage	Basement	Blockage	Rags	14 Prospect Place	12/8/2010 21:15	12/8/2010 22:35	12/10/2010 14:00	resident called it in	10	Homeowner estimate			Jet sanitary sewer	PM jetting of sanitary sewer	no	Homeowner cleaned and sanitized	
New Haven	F.O.G.		Mechanical equipment failure / faulty repair truck		North side of Admin/FOG offload bldg.	12/10/2010 6:59	12/10/2010 7:00	12/10/2010 11:23	Truck driver had truck tank repair fail and discharge FOG from truck, truck was idling, driver engaged pump to stop flow, then notified Synagro	125	measurement			Truck pump was put into suction mode, repair was made	Transporter was informed he is on notice and all trucks will be inspected before offload at facility	Yes	Hot water pressure washer, bio-degradable soap/disinfectant and vactor	
New Haven	Raw sewage	Basement	Rain/Blockage	Grease	50 Hobart ST	12/12/2010 22:30	12/12/2010 23:40	12/16/2010 0:00	Homeowner called it in	750	Field estimate by crew			Jet sanitary sewer	Pm jetting of sanitary sewer	Yes	Pro Clean	
East Haven	Raw sewage	Basement	Blockage	Rags	45 West Street	12/17/2010 1:10	12/17/2010 2:20	12/20/2010 9:44	Homeowner called it in	200	Field estimate by crew and homeowner			Jet sanitary sewer	Pm jetting os sanitary sewer	Yes	Pro klean	
New Haven	Raw sewage	Manhole	Blockage	Grease	450 Sargent Dr	12/19/2010 18:30	12/19/2010 19:20	12/22/2010 9:36	NHPD	50	Field estimate by crew		Long Island Sound	Jet sanitary sewers	PM jetting of sanitary sewers	Yes	Crew washed area down and VAC out the CB	
Hamden	Raw sewage	Basement	Blockage	Grease	57 Pine St.	1/1/2011 14:15	1/1/2011 15:05	1/3/2011 10:43	homeowner called it in	50	Field estimate by crew			Jet sanitary sewer	PM jetting of sanitary sewers	Yes	Pro klean	
New haven	Raw sewage	Basement	Blockage	Grease/Roots	45 Parker Pl	1/18/2011 15:15	1/18/2011 15:40	1/20/2011 10:28	Homeowner called it in	100	Estimate			Jet sanitary rewers	PM jetting of sanitary sewers	Yes	Pro Klean	
New Haven	Raw sewage	Manhole	Blockage	Grease	Townsend Ave @ Upson Terrace	1/29/2011 12:10	1/29/2011 12:50	2/1/2011 11:31	RW called it in	50	Field estimate			Jet sanitary sewers	PM jetting of sanitary sewers	Yes	Crew washed area around MH with truck	
Hamden	Raw sewage	Basement	Blockage	Grease	4 Dorrance Pl	2/6/2011 15:00	2/6/2011 15:30	2/7/2011 12:49	homeowner called it in	20	Field estimate			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	
Hamden	Raw sewage	Manhole	Blockage	UI pole through sewer main	87 Ridge Road	2/8/2011 14:00		2/9/2011 16:59	Crew was called to check sewer. UI installed a pole through sewer main	100	Field estimate			Set up bypass line		No		
Woodbridge	Raw sewage	Basement	Blockage	grease	29 Center road	2/8/2011 16:55	2/8/2011 17:44	2/10/2011 10:17	homeowner called it in	20	Field estimate by crew & homeowner			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	
Hamden	Raw sewage	Basement	Blockage	Grease	396 Treadwell St	2/18/2011 12:30	2/12/2011 13:10	2/18/2011 14:58	Homeowners plumber called it in	500	Homeowner estimate			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	

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Hamden	Raw sewage	Manhole	Rain		2135 State Street	2/25/2011 12:06	2/25/2011 0:00	2/28/2011 13:46	RWA employee called it in		Unknown			Maintenance cleared pumps at pump station. When stations pump down overflow will stop	Pump station maintenance and collection system PM clearing	No		
New Haven	Raw sewage	Manhole	Rain		1412 State street	2/25/2011 12:06	2/25/2011 0:00	2/28/2011 13:06	Resident called it in		Unknown			Maintenance cleared pumps at pump station. When stations pump down overflow will stop	Pump station maintenance and collection system PM clearing	No		
New Haven	Raw sewage	Pump Station/Manhole	Mechanical equipment failure		1040 Quin Ave	2/27/2011 0:30	2/27/2011 1:00	3/1/2011 13:49	Pump station alarm	100	Field estimate	2/23/2011		Reset pumps & repair float at pump station	Run pumps in hand to pump down wet well. Repair wet well float	No		
New Haven	Raw sewage	Manhole	Rain		Reported 1550 - actual location 1418 State ST	2/28/2011 20:20	2/28/2011 20:40	3/2/2011 15:06	Resident called it in	50	Field estimate			Line capacity - lowered pump max speed	Investigate where excess flow is from	No		
Hamden	Raw sewage	Manhole	Mechanical equipment failure		87 Ridge Rd	3/1/2011 9:43	3/1/2011 10:15	3/2/2011 13:14	Resident called it in	50	Field estimate by crew			Jet sanitary sewers	Rapair broken line	Yes	Crew housed down the effected area and vacced up standing water	
New Haven	Raw sewage	Basement	Rain/Blockage	Grease	290 Judwin Ave	3/6/2011 12:10	3/6/2011 12:45	3/10/2011 9:06	Homeowner called it in	112	Homeowner estimate			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro Klean	
Hamden	Raw sewage	Manhole	Rain		191 Worth Ave	3/7/2011 12:45	3/7/2011 15:00	3/10/2011 8:41	Hamden public works department called in	1,000	Field estimate			Flooding due to heavy rain	PM jetting of sanitary sewer lines			
Hamden	Raw sewage/River water	Basement	Rain/River overflow		277+279 Centerbrook Rd	3/7/2011 18:00	3/7/2011 18:20	3/10/2011 8:41	Resident called in	1,496	Field estimate		High river caused backup	Caused by high river		No	Homeowners to call Homeowners insurance company	
Hamden	Raw sewage	Manhole	Blockage	Grease/Debris/Rags	210 Benham St.	3/25/2011 11:15	3/25/2011 11:30	3/28/2011 13:57	Public works called it in	50	Field estimate by crew			Jet sanitary sewers	PM jetting of sanitary sewer	No		
Hamden	Raw sewage	Basement	Blockage	Roots	45 Fourth St	3/27/2011 21:10	3/27/2011 21:45	3/28/2011 13:57	Homeowner called it in	100	Field estimate by crew			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	
New Haven	Raw sewage	Basement	Blockage	Grease	290 Judwin Ave	4/17/2011 10:40	4/17/2011 11:49	4/20/2011 8:27	Homeowner called it in	100	Homeowner estimate			Jet Sanitary sewer	PM jetting of sanitary sewer	Yes	Pro Klean	
New Haven	Raw sewage	Basement	Blockage	Grease	205 Farren Ave	4/23/2011 17:35	4/23/2011 18:18	4/27/2011 8:30	Homeowner called it in	1,495	area * depth			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	

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New Haven	Raw Sewage	Basement	Blockage	Grease	209 Farren Ave	4/23/2011 21:09	4/23/2011 21:22	6/21/2011 13:59	Resident called it in	2,244	area * depth			Jet sanitary sewer	PM jetting of sanitary sewer line	Yes	Pro klean	
Hamden	Raw sewage	Basement	Homeowner problem		90 Elmer Ave	5/5/2011 14:15	5/5/2011 15:00	5/6/2011 14:48	Homeowner called it in	20	Homeowner estimate			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	
Hamden	Raw sewage	Basement	Blockage	Grease/Roots	115 Pleasnt Dr.	5/19/2011 11:10	5/19/2011 11:40	5/20/2011 9:06	Homeowner called it in	750	Based on basement dimensions given by contractor			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	
New Haven	Raw sewage	Manhole/Basement	Blockage	Cave-in Main line	216 Crown Street	6/14/2011 20:15	6/15/2011 12:30	6/17/2011 10:20	Resident called it in	1,000	Visual estimate			Jet line to clear debris	Repair sewer line	Yes	Pro klean	
New Haven	Raw sewage	Manhole	Heavy rain		1 Union Ave	6/23/2011 14:45	6/23/2011 15:02	6/27/2011 8:55	Resident called in - Manholes overflowing	30,000	Field estimate by crew - Bypass mostly rain water		Long Island Sound	Wait for Rain&flows to subside	Continue PM jetting program	Yes	Rinse and vac road area	
Hamden	Raw sewage	Manhole	Blockage	Grease	2565 Dixwell Ave - Middle School	7/4/2011 9:30	7/4/2011 10:15	7/6/2011 8:57	Resident called it in	5	Field estimate by crew			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Crew washed & vacced around MH	
New Haven	Raw sewage	Pump station	Electric utility failure		Long Wharf Drive - CSO 024	7/21/2011 8:30	7/21/2011 9:00	7/25/2011 8:13	Manager discovered event	1,000	estimated using SCADA		New Haven Harbor	Ran generator	Electrical utility repaired feed to station	No		
Hamden	Raw sewage	Manhole/Basement	Mechanical Equipment Failure/Generator failure (Arch Street) due to Hurricane Irene		22 Warner Street	8/29/2011 11:45	8/29/2011 13:00	8/30/2011 12:45	Homeowner called		Unknown	8/26/11		Hook up portable generator + restore pumps	Repair generator at Arch Street	Yes	Pro-Klean to extract and sanitize	
New Haven	Raw sewage	Manhole/lateral	Electrical equipment failure - Hose came out of manhole while bypass pumping at station - due to hurricane Irene		Near #17 sea St	8/31/2011 7:45	8/31/2011 8:10	9/1/2011 15:42	resident called it in	500	visual estimate			Increase length of hose into manhole	Repair pump station	Yes	Rinsed road area	
East Haven	Raw sewage	Basement	Blockage	Grease	86 Bennett Road	9/7/2011 15:00	9/7/2011 15:20	9/8/2011 15:00	Resident called it in	50	homeowner estimate			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean	
East Haven	Raw sewage	Basement	Blockage	Rags	351 North High Street	9/8/2011 22:15	9/8/2011 22:56	9/12/2011 8:53	Homeowner called it in	20	Homeowner estimate			Jet sanitary sewer	PM jetting of sanitary sewer	Yes	All sewage was in a Sink	
New Haven					471&473 Whalley Avenue	9/19/2011 14:50	9/19/2011 15:40	9/20/2011 10:39	residnet called it in	150	Field estimate by crew			Jet private sewer	Private sewer line	No	Property owner responsible	
Hamden	Raw sewage	Manhole			100 Skiff Street	9/21/2011 12:30	9/21/2011 1:15	9/26/2011 8:26	Resident called in	800	Visual estimate			Relieve blockage	Continue PM jetting	Yes	VAC up debris + spread lime	
East Haven	Raw sewage	Basement	Blockage	Grease/Rags	101 Hunt Lane	9/28/2011 12:17	9/28/2011 12:45	9/30/2011 15:10	Homeowner called it in	279	15' * 15' 2" * 7.48 = 279			Jet Sanitary Sewer	PM Jetting of Sanitary Sewer	Yes	Pro Klean	
East Haven	Raw sewage	Manhole	Blockage	Grease	20 Hellstrom Rd	10/18/2011 10:45	10/18/2011 11:15	10/19/2011 12:51	Resident called it in	25	field estimate			Jet sanitary sewers	PM jetting of sanitary sewers	Yes	Crew hosed down the area	
Hamden	Raw sewage	Manhole	Blockage	Rags	So Sheff Street	10/18/2011 23:05	10/18/2011 12:11	10/19/2011 12:54	contractor called it in	100	Field estimate by crew			Jet sanitary sewer	PM jetting of sanitary sewer	No	Lyme applied to the area	
New Haven	Raw sewage	Manhole	Blockage	Grease/Roots/Rags	29 Parker Pl	10/23/2011 13:10	10/23/2011 13:32	10/26/2011 10:50	Resident called it in	10	Field estimate by crew			Jet sanitary sewers	Jet sanitary sewer	Yes	Crew washed down around MH	

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New Haven	Raw sewage	Basement	Blockage	Grease/Garbage	436 Front Street	11/8/2011 11:05	11/8/2011 11:30	11/9/2011 15:20	Homeowner called it in	4,488	Field estimate by property owner. 30' * 40' * 6" * 7.48			Jet sanitary sewer	PM jetting on sanitary sewer	Yes	Pro Klean was contracted to clean and sanitize	
New Haven	Raw sewage	Manhole	Blockage	Grease/Rags	16-18 Rock Creek Rd	12/5/2011 10:45	12/5/2011 12:00	12/6/2011 9:35	Resident called it in	500	visual estimate			relieve blockage	pm jetting	yes	rinse down	
East Haven					310 Main Street	1/2/2012 15:30	1/2/2012 16:50	1/3/2012 13:02	Resident	500	Field Estimate				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Serv Pro
Hamden	Raw sewage	Basement	Blockage	Rags/Roots	75 Riverside drive	1/3/2012 22:05	1/3/2012 22:30	1/4/2012 12:00	Resident called it in	500	Homeowner estimate				Jet sanitary sewer	Pm jetting of sanitary sewer	Yes	Pro klean
East Haven	Raw sewage	Manhole	Blockage	Storm debis from irene	3 Cosey Beach Ae	1/7/2012 19:00	1/7/2012 20:05	1/9/2012 15:13	Properety owner called it in	25	field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Crew vacced up area & washed with truck
Hamden	Raw sewage	Basement	Blockage	Rags	230 Helen Street	1/8/2012 18:35	1/8/2012 19:05	1/9/2012 15:15	Homeowner called it in	50	20*40*.166 *7.48				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean
East Haven	Raw sewage	Manhole	Blockage	mop head	Bradley St	1/9/2012 9:45	1/9/2012 10:30	1/10/2012 10:28	resident called it in	20	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Crew cleaned area around the MH with vac truck
		Basement			164 SE	1/10/2012 14:04			Resident	10								
Hamden	Raw sewage	Basement	Blockage	Grease	207 Faiview ave	1/10/2012 20:50	1/10/2012 22:15	1/13/2012 10:58	Homeowner called it in	50	Estimate. By homeowner				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	pro klean
Hamden	Raw sewage	Basement	blockage	grease	215 Faiview ave	1/11/2012 10:30	1/11/2012 10:30	1/13/2012 10:54	Backup occurred 1/10/12. homeowner found basement wet on 1/11/12	50	Homeowner estimate				Jet sanitary sewer	PM jetting of sanitary sewer	yes	pro klean
New Haven	Raw sewage	Basement	Blockage	Grease	318 Edgewood Drive	1/17/2012 11:45	1/17/2012 12:55	1/19/2011 10:04	Property owner called it in	149					Jet Sanitary sewer	Pm jetting of sanitary sewer	Yes	Pro klean service
New Haven					Sewage being pumped out of sewage pump pit into field off of Elizabeth street	2/2/2012 11:00		2/3/2012 8:58	Superintendents office was called by City Of New Haven	100	Estimated				Cease and desist order by City of New Haven Health District			
		Manhole			220 Hunt Lane East	2/6/2012 15:37			Resident									
East Haven	Raw sewage	Manhole	Blockage	Grease/Rock	48 Pond St	2/9/2012 13:15	2/9/2012 14:00	2/10/2012 9:45	Resident called in	100	Visual estimate by crew				Clear blockage	Comtinue PM jetting	Yes	Rinse and vac road area

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Hamden	Raw sewage	Basement	Blockage	Grease	14 Mary Knoll Road	2/12/2012 20:20	2/12/2012 21:09	2/15/2012 9:35	Homeowner called it in	40	field estimate				Jet Sanitary Sewer	PM Jetting of Sanitary sewer	Yes	Pro Klean was contracted to clean & sanitize
Hamden	Raw sewage	Manhole	Blockage		10 Deepwood drive	2/16/2012 12:00	2/16/2012 12:20	2/17/2012 9:21	Regional water Authority called	50	Visual estimate				Clear blockage	Continue PM jetting Program	Yes	Road rinsed Down
EAsT Haven	Raw sewage	Basement	Blockage	Grease	37 Edgar Street, East Haven	2/25/2012 9:30	2/25/2012 10:00	2/28/2012 9:54	Homeowner calle dit in	50	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro klean
		Basement			Chris Mc	3/5/2012 13:41												
Woodbridge	Raw sewage	Basement	Blockage	Grease, rags	19 Landin St	3/10/2012 17:20	3/10/2012 18:08	3/10/2012 18:33	Homeowner called it in	75	Field estimate by superintendant				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean to clean and sanitize
New Haven	Raw sewage	Lateral	Blockage	Grease and rags	Manhole in front of 1 Tower Ln	3/12/2012 12:30	3/12/2012 13:45	3/12/2012 14:15	Resident called in	250	Visual estimate				Jet line	Continue PM jetting	No	Washed road area down
New Haven					CSO - State and Union Pump Station	3/23/2012 19:30	3/23/2012 20:30	3/23/2012 21:25	Operator received SCADA alarm	50,000	Estimate based on time and flow	19-Mar-12	New Haven Harbor		Closed faulty breaker, re-established utility power	Replace faulty electrical breaker and repair burnt electrical connection	No	
Hamden	Raw sewage	Manhole	Blockage	Roots	Right of way across from 45 Maple St	3/26/2012 22:23	3/26/2012 22:58	3/28/2012 23:10	Resident called it in	175	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	No	Crew will return 3/27/12 to pick up any debris and lime area
East Haven	Raw sewage	Manhole lateral	Blockage	Grease, rocks	Manhole in front of 48 Pond St.	4/25/2012 11:30	4/25/2012 13:00	4/25/2012 13:13	Resident called it in	300	Visual estimate				Relieve blockage, jet line to restore flow	Continue PM jetting	Yes	Apply lime and pick up and debris
New Haven	Raw sewage	Basement	Blockage	Grease	Basement of 39 Vista Terrace	4/30/2012 14:30	4/30/2012 15:30	4/30/2012 15:35	Homeowner called in	25					Clear blockage, restore flow	Continue PM jetting	Yes	Homeowner cleaned
New Haven	Raw sewage	Basement	Blockage	Grease	71/73 Watson St, New Haven	5/25/2012 12:00	5/25/2012 13:15	5/25/2012 13:45	Homeowner called front desk, about sewage in basement	100	Estimated				Cleaned sewer main	Put on maintenance program	Yes	Prokleen Company called in
New Haven	Raw sewage	Basement	Blockage	Grease	130 West Wood Road	6/8/2012 20:30	6/8/2012 20:55	6/12/2012 8:52	Homeowner called it in	100	Field estimate by crew				Jet sanitary sewer line	PM jetting of sanitary sewer	Yes	Pro klean
East Haven	Raw sewage	Manhole House/Basement	Blockage	silt bucket in MH invert	1 Gay St., East Haven	6/16/2012 18:05	6/16/2012 18:25	6/16/2012 18:49	homeowner called in	50	homeowner estimae		N/A	jet sanitary sewer,	PM jetting of sanitary sewer	Yes	Pro Klean	

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Hamden	Raw sewage	Basement	Blockage	Grease	Basement of 243 Helen St.	9/11/2012 11:00	9/11/2012 11:30	9/11/2012 11:45	Homeowner called it in	30	Visual estimate by homeowner				Jet line to clear blockage	Continue PM jetting	Yes	Pro-klean extract and sanitize
Hamden	Raw sewage	Basement	Blockage	Grease, rags	24 Leonard Rd	9/15/2012 1:30	9/15/2012 2:45	9/15/2012 2:56	Homeowner called it in	50	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro-klean, homeowner requested cleaning after 10 AM
East Haven					57 Meadow Street	9/20/2012 21:25	9/20/2012 21:40	9/20/2012 22:31	Resident called it in	20	Field estimate by crew		Close to river		Call in electrician, crew ran pumps in hand	Electrician to fix problem	Yes	Crew cleaned ip puddle with vac truck
		Basement			13 Glen Haven Road	9/26/2012 13:16			Resident									
New Haven	Raw sewage	Basement	Blockage	Grease, rags, debris	30 Lander St	10/3/2012 5:10	10/3/2012 5:30	10/3/2012 18:08	Homeowner	5	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
New Haven					Secondary scum pit #1 345 East Shore Parkway	10/19/2012 11:30	10/19/2012 11:35	10/19/2012 12:40	SCADA alarm	20	Visual estimate				Cleared pump, ran pump in hand	Ran pump in hand	Yes	Vac truck
New Haven					Long Wharf pump station 17 Sea St.	10/29/2012 12:00	10/30/2012 12:00	10/29/2012 10:20	Planned shutdown to protect pump station controls and pump during hurricane tidal surge, this will facilitate the stations return to normal status after the storm event	500	Estimated by daily flow average		New Haven Harbor	New Haven Harbor	Return station to normal status after the storm event	Review station design	No	
New Haven					17 Sea St - Long Wharf Pump Station	11/1/2012 14:00	11/1/2012 2:05	11/1/2012 14:40	While disconnecting bypass hose set-up, sewage leaked out of hose	50	Visual estimate				Drain hose, remove bypass hose	Remove bypass set-up	Yes	Rinsed area
		Basement			35 VALL	11/8/2012 15:57			Resident									
New Haven	Raw sewage	Basement	Blockage	Unknown	715 Sherman Parkway	11/17/2012 11:45	11/17/2012 12:20	11/17/2012 12:50	Residents called it in	2,244	Room 20' x 30' x 6" x 7.48 = 2244 gal				Jet sanitary sewer	PM Jetting of sanitary sewer	Yes	Pro Klean

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Hamden	Raw sewage	Basement	Blockage	Grease	370 Woodin St	11/22/2012 14:20	11/22/2012 15:12	11/22/2012 15:35	Homeowner called it in	100	Homeowner estimate				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro Klean
Hamden	Raw sewage	Basement	Blockage	Grease	34 Thomas St	11/22/2012 14:20	11/22/2012 15:12	11/22/2012 20:12	Homeowner called it in	300	Homeowner estimate				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro Klean
New Haven	Raw sewage	Basement	Blockage	Grease	38 Ford St	12/2/2012 19:40	12/2/2012 20:15	12/2/2012 20:32	Property owner called it in	90	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro Klean
East Haven	Raw sewage	Lateral	Blockage	Grease, rags	22 Vista Dr	12/10/2012 11:30	12/10/2012 13:15	12/10/2012 13:47	Resident called it in	200	Field estimate by crew		Swamp or marsh	Farm River	Jet sanitary sewer	PM jetting of sanitary sewer	No	No material on road, only wastewater
Hamden	Raw sewage	Basement	Blockage	Grease	25 Pleasant Dr	12/15/2012 23:15	12/15/2012 23:50	12/16/2012 0:23	Resident called it in	1,244	2.5"(.208') x 20 x 40 x 7.48				Jet sanitary sewer	PM jetting of sanitary dewer	Yes	ProKlean
Hamden	Raw sewage	Basement	Blockage	Grease, rags	25 Leo Rd	12/17/2012 23:40	12/18/2012 0:15	12/18/2012 0:44	Homeowner called it in	93	.5"(.04') x 20 x 15 x 7.48				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Pro Klean
East Haven	Raw sewage	Basement	Blockage	Grease, rags	14 Prospect St Extension	1/8/2013 1:30	1/8/2013 2:47	1/8/2013 2:49	Homeowner called it in	10	Homeowner estimate				Jet sanitary sewer	PM jetting of sanitary sewer	No	Homeowner cleaned basement
East Haven					108 George St	1/14/2013 17:30		1/14/2013 18:47	Neighbor called it in	10	Field estimate by crew				Report issue to health department		No	
New Haven					18 Hilltop Rd	1/15/2013 23:45	1/16/2013 0:35	1/16/2013 12:56	Homeowner called it in	100	Estimate by homeowner				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
New Haven					19 Hilltop Rd	1/15/2013 23:45	1/16/2013 0:35	1/16/2013 12:56	Homeowner called it in	100	Estimate by homeowner				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
New Haven	Raw sewage	Manhole	Blockage	Grease	25-27 Victory Dr	1/24/2013 11:30	1/24/2013 11:50	1/24/2013 13:02	RWA called it in	40	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	No	Water on road iced up, no debris on road surface, called NHDPW to sand road
New Haven					CSO #009 Grand Ave @ James St - Drains to the Mill River	1/25/2013 15:20	1/26/2013 11:30	1/25/2013 17:00	Contractor called in for water in the lane	25,000	Visual flow estimate over time		Mill River		Contractor to repair weir wall		No	
New Haven	Raw sewage	Basement	Blockage	Grease	156 Ferry St	1/28/2013 10:10	1/28/2013 10:38	1/28/2013 11:37	Resident called it in	112	30' x 6' x 1" x 7.48 = 111.75				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean

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Hamden	Raw sewage	Basement	Blockage	Grease	80 Grandview Ave	2/11/2013 12:30	2/11/2013 12:50	2/11/2013 13:55	Homeowner called it in	776	25' x 25' x 2" x 7.48 = 776.05				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
East Haven	Raw sewage	Manhole lateral	Blockage	Grease	Manhole in front of 213 Thompson St	2/15/2013 15:00	2/15/2013 15:15	2/15/2013 15:30	Homeowner called it in	200	Visual estimate				Jet line and restore flow, relieve blockage	PM jetting	Yes	Rinse down road area
New Haven	Raw sewage	Basement	Blockage	Grease	48 Fulton St	2/18/2013 13:35	2/18/2013 14:02	2/18/2013 14:28	Homeowner called it in	248	20' x 20' x 1" x 7.48				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
Hamden	Raw sewage	Basement	Blockage	Grease	204 Gornam Ave	2/20/2013 13:40	2/20/2013 14:10	2/20/2013 14:30	Homeowner called it in	10	Homeowner estimate				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
Hamden	Raw sewage	Basement	Blockage	Grease	392 Treadwell St	2/27/2013 16:40	2/27/2013 17:10	2/27/2013 17:29	Homeowner called it in	10	Homeowner estimate				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
New Haven		CSO 012			CSO 012	3/1/2013 0:00	3/7/2013 0:00	Not reported	Flow monitoring contractors alerted the Authority	2,080,000	Flow monitoring device		Mill River	Mill River				
East Haven	Raw sewage	Basement	Blockage	Grease	1 McKinley Ave	3/23/2013 16:30	3/23/2013 16:47	3/23/2013 17:30	Plumber called it in	50	Homeowner estimate				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
East Haven	Raw sewage	Basement	Blockage	Grease	27 George St	3/31/2013 22:45	4/1/2013 0:50	4/1/2013 1:01		50	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
		Manhole			Sewage out of manhole 331 B	4/1/2013 0:00												
Hamden	Raw sewage	Basement	Blockage	Grease	5 Perry Rd	4/11/2013 14:00	4/11/2013 14:25	4/11/2013 14:42	Property owner called it in	10	Property owner estimate				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
East Haven	Raw sewage	Basement	Blockage	Grease	457 Main St	4/11/2013 16:01	4/11/2013 16:01	4/11/2013 16:14	Homeowner called it in	50	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
Hamden	Raw sewage	Manhole	Blockage	Grease, roots	96 Stanley Rd	4/15/2013 19:15	4/15/2013 19:40	4/15/2013 20:07	Hamden PD called it in	50	Field estimate by crew		Belden Brook	West River	Jet sanitary sewer	PM jetting of sanitary sewer	Yes	No debris on road, crew washed down area
New Haven	Raw sewage	Basement	Blockage	Grease	70 Milton St	5/12/2013 14:18	5/12/2013 14:35	5/12/2013 14:38	Homeowner called it in	1,744	700 sq ft x 4" x 7.48				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
Hamden	Raw sewage	Manhole	Blockage	Grease, roots	Behind 8-Staff St	5/14/2013 12:35	5/14/2013 13:13	5/14/2013 14:40		14,680	50' x '1, pi*R^2*1*7.48				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	McVac, Crew used lime on surface

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Hamden	Raw sewage	Basement	Blockage	Grease	396 Treadwell St	6/4/2013 10:30	6/4/2013 11:00	6/4/2013 12:42	Resident called it in	50	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean to clean and sanitize
Hamden	Raw sewage	Basement	Blockage	Grease	1465 Dixwell Ave	6/4/2013 15:10	6/4/2013 15:10	6/4/2013 16:14	Resident called it in	50	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
East Haven	Raw sewage	Manhole	Blockage	Grease	Swamp between Kenneth St and Proto Drive	6/8/2013 15:30	6/8/2013 19:15	6/8/2013 20:21	Crew checked sanitary after events and jetted a surcharged manhole causing overflow	500	Field estimate by crew		Swamp between Kenneth and Proto Dr	Morris Creek	Jet sanitary sewer	PM jetting of sanitary sewer	Yes	Crew applied lyme to area
New Haven	Raw sewage	Basement	Blockage	Grease, roots	102 Woodbridge Ave	6/14/2013 18:40	6/14/2013 19:25	6/14/2013 19:36	Homeowner called it in	20	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
Hamden	Raw sewage	Basement	Blockage	Grease	14 Maryknoll Rd	6/24/2013 23:05	6/24/2013 23:50	6/25/2013 10:14	Homeowner called it in	10	Field estimate by crew				Jet sanitary sewer	PM jetting of sanitary sewer	Yes	ProKlean
New Haven					210 Front St	7/20/2013 9:50	7/20/2013 10:00	7/20/2013 11:08	Spill from truck	50	Field estimate by crew						Yes	Crew washed the road to a vac truck. CB's were vacced out
New Haven	Raw sewage	Lateral	Blockage	Other: Grit, bricks	434/438 Eastern St	10/8/2013 21:35	10/8/2013 21:56	10/8/2013 22:28	Police called	50	Field estimate by crew				Jetted the line	Jetted the line	Yes	Crew Vacc
New Haven	Raw sewage	Manhole	Blockage	Grease	48 Fulton St	10/11/2013 13:40	10/11/2013 14:13	10/11/2013 15:20	Home owners called in	124	Field estimate by crew				Jetted the line	Jetted the line	Yes	Pro Grease
New Haven	Raw sewage	Manhole	Blockage	Grease	315 Eastern St	10/13/2013 21:15	10/13/2013 21:58	10/13/2013 22:09	Resident called in	100	Field estimate by crew				Jetted the line		Yes	Crew Washed the area
Hamden	Raw sewage	Basement	Blockage	Grease	159 Oberlin Road	10/17/2013 10:46	10/17/2013 11:10	10/17/2013 11:38	Homeowner called in	100	Estimate				Jetted line	Jetted line	Yes	Pro Clean
Hamden	Raw sewage	Basement	Blockage	Grease	22 Warner Road	11/19/2013 21:30	11/19/2013 22:15	11/19/2013 22:49	resident called in	8,976	Estimate				jetted the line	jetted the line	Yes	owner has a cleang service
Hamden	Raw sewage	Basement	Blockage	Grease	131 - 133 Waite	11/26/2013 16:10	11/26/2013 16:44	11/26/2013 0:00	Homeowners called in	40	Field estimate by crew				jetted the line	jetted the line	Yes	pro clean
East Haven	Raw sewage	Manhole	Blockage	Grease	22 Vista Drive	12/2/2013 18:20	12/2/2013 18:50	12/2/2013 18:58	Police called	100	Field estimate by crew				Jetted the line	Jetted the line	Yes	Crew washed down the road
New Haven	Raw sewage	Basement	Blockage	Grease	154/156 Ferry St	12/7/2013 11:55	12/7/2013 12:25	12/7/2013 12:44	Property Owner	10	Visual observation				Jetted the line	Jetted the line	Yes	Pro clean
East Haven	Raw sewage	Basement	Blockage	Rags	27 Burr St.	12/8/2013 17:20	12/8/2013 18:10	12/8/2013 18:46	homeowner called it in	15	Estimate			jet sanitary sewer	pm jetting of sanitary sewer	Yes	ProKlean	

City or Town	Type of Bypass	Location of Bypass	Cause of Bypass	Blockage of Sewer Line due to	Exact Location of By-Pass	Date and Time bypass was discovered	Date and time bypass was stopped	Date and Time bypass was reported	How bypass was discovered	Quantity / Volume of Bypass	How quantity/volume was determined	Date of last inspection (if equipment failure)	Receiving waters (if applicable)	Steps to minimize volume and duration of bypass	Steps taken to prevent recurrence of bypass	Bypass area cleaned of debris?	Method used	Date of last blockage / backup
East Haven	Raw sewage	Basement	Blockage	Rags, Feminine products	26 Burr St	12/8/2013 17:20	12/8/2013 18:20		Homeowners called in	186	Measured				Jetting Sanitary sewer	Jetted the line	Yes	Pro Clean
New Haven	Raw sewage	Manhole	Blockage	Grease	115 East Grand Ave	12/12/2013 9:00	12/12/2013 9:25	12/12/2013 10:24	motorist	20	Field estimate by crew				Jetted	Jetted the line	No	
Hamden	Raw sewage		Blockage	Rags	25 Leo Rd.	12/29/2013 22:10	12/29/2013 22:45	12/29/2013 23:16	homeowner called in	224				jet sanitary sewer	pm jetting of sanitary sewer	Yes	ProKlean	
New Haven	Raw sewage	Manhole	Blockage	Rags	450 Sargent Dr.	1/5/2014 12:25	1/5/2014 12:40	1/5/2014 14:10	plumber called in	10	Field estimate by crew			jet sanitary sewer	pm jetting of sanitary sewer	Yes	washed material into manhole	
New Haven	Raw sewage	Manhole	Blockage	Rags	East Ramsdell at West River	1/22/2014 13:15	1/22/2014 13:20	1/22/2014 15:03	public works called in	50	Estimate		West River	jet sewer line	pm jetting	Yes	supervac to remove debris, lime to disinfect	
Hamden	Raw sewage	Manhole	Blockage	Grease	45 Dunbar Hill Rd. Ext.	1/23/2014 17:20	1/23/2014 20:05	1/23/2014 19:15	resident called in	100	Field estimate by crew		Brook next to Dunbar Hill Rd. Ext.	jet sanitary sewer	pm jetting of sanitary sewer	Yes	crew cleaned area around manhole, applied lime	
Hamden	Raw sewage	Basement	Blockage	Grease	143 West Side Dr.	1/24/2014 8:45	1/24/2014 9:11	1/24/2014 9:22	homeowner called in	20	Field estimate by crew			jet sanitary sewer	pm jetting of sanitary sewer	Yes	ProKlean	
New Haven	Raw sewage	Manhole	Blockage	Grease	18 Rock Creek Rd.	2/3/2014 10:57	2/3/2014 10:57	2/3/2014 12:07	resident called in	20	Field estimate by crew			jet sanitary sewer	pm jetting of sanitary sewer	No	road was wet due to snowmelt; water bubbled out around cover	
East Haven	Raw sewage		Blockage	Grease	17 & 27 George St.	2/11/2014 21:30	2/11/2014 22:05	2/11/2014 22:33	resident called fire dept.	20	Visual estimate			jet sanitary sewer	pm jetting of sanitary sewer	No	#17 cleaned basement #27 no access to home	
New Haven	Raw sewage	Basement	Blockage	Grease	210 Hamilton St.	2/20/2014 11:50	2/20/2014 12:20	2/20/2014 12:47	housing authority called in	1,552	Calculation			jet sanitary sewer	pm jetting of sanitary sewer	Yes	housing authority contractor cleaned	
East Haven	Raw sewage	Manhole	Blockage	Rags	104 North Atwater St.	2/26/2014 11:03	2/26/2014 12:58	2/26/2014 14:01	DPW called It in	10	Calculation			jet sanitary sewer	pm jetting of sanitary sewer	Yes	crew washed down and vacuumed up water	
New Haven	Raw sewage	Basement	Blockage	Grease	185 Shelton Ave.	3/5/2014 10:40	3/5/2014 11:10	3/5/2014 12:39	homeowner called in	28	Calculation			jet sanitary sewer	cctv and pm cleaning	No	homeowner cleaned basement- refused assistance	

City or Town	Type of Bypass	Location of Bypass	Cause of Bypass	Blockage of Sewer Line due to	Exact Location of By-Pass	Date and Time bypass was discovered	Date and time bypass was stopped	Date and Time bypass was reported	How bypass was discovered	Quantity / Volume of Bypass	How quantity/volume was determined	Date of last inspection (if equipment failure)	Receiving waters (if applicable)	Steps to minimize volume and duration of bypass	Steps taken to prevent recurrence of bypass	Bypass area cleaned of debris?	Method used	Date of last blockage / backup
New Haven	Raw sewage	Basement	Blockage	Rags	295 West Rock Ave.	3/16/2014 14:40	3/16/2014 15:08	3/16/2014 15:39	homeowner called in	47	Calculation			jet sanitary sewer	pm jetting of sanitary sewer	Yes	ProKlean	
Hamden	Raw sewage	Manhole	Blockage	Grease, Rags	Farmington Canal at 86 Rossotto Dr.	3/21/2014 21:05	3/21/2014 22:05	3/21/2014 21:56	resident called in	150	Field estimate by crew			jet sanitary sewer	pm jetting of sanitary sewer	No	only liquid from manhole-no solids	
Hamden	Raw sewage	Basement	Blockage	Roots, Rags	37 Pleasant Dr.	4/14/2014 14:19	4/14/2014 14:38	4/14/2014 14:42	homeowner called in	75	Field estimate by crew			jet sanitary sewer	pm jetting of sanitary sewer	Yes	ProKlean	
East Haven	Raw sewage	Manhole	Blockage	Grease	150 Bradley St.	4/29/2014 14:54	4/29/2014 15:25	4/29/2014 14:54	plumber called it in	37	Calculation			jet sanitary sewer	pm jetting of sanitary sewer	Yes	vacuumed up standing water and applied lime to area	
New Haven	Raw sewage	Basement	Blockage	Grease	39-41 Emerson St.	4/30/2014 14:40	4/30/2014 15:05	4/30/2014 15:36	plumber called in	30	Calculation			jet sanitary sewer	pm jetting of sanitary sewer	Yes	ServPro	
New Haven	Raw sewage	Basement	Weather conditions: rain, Blockage	Grease	54 Mill River St.	5/17/2014 3:30	5/17/2014 4:05	5/17/2014 4:46	homeowner called in	63	Calculation			jet sanitary sewer	pm jetting of sanitary sewer	Yes	ProKlean	
New Haven	Raw sewage	Manhole	Blockage	Grease	1 Del Rio Dr.	5/27/2014 11:08	5/27/2014 11:20	5/27/2014 12:48	resident called in	10	Field estimate by crew			jet sanitary sewer	pm jetting of sanitary sewer	Yes	washed & vacuumed to road and cleaned catch basin	